



DEPARTMENT OF COOPERATIVE GOVERNANCE  
REPUBLIC OF SOUTH AFRICA  
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Ref No. 8/7

Mr Reg Gurnell  
Marketing Executive  
Technical Information Systems (Pty) Ltd

E-mail: Reg@man3000.com

Dear Mr Gurnell

#### **TELEPHONE MANAGEMENT SYSTEM: CoGTA**

This letter is a testimonial with regard to the assistance and excellent service received from Man3000 for the installation and utilization of the telephone management system in the Department of Cooperative Governance.

The Man3000 DHS system was installed (late 2014) in the department with particular emphasis on the Telecommunications Unit within the Office of the Chief Information Officer needing to manage and control the department's telephone expenditure by way of the implementation of an automatic budget barring feature for approximately 600 staff members.

We are glad to indicate that with the support and service received from Man3000, the now functional system has reduced our monthly expenditure by approximately 42% on telephone usage.

The Office of the Chief Information Officer would like to thank the staff of Man3000 for their assistance and service and look forward to a fruitful working relationship between the department and Man3000.

Kind regards

  
**Mr Dudley Petersen**  
Chief Information Officer

Date: 12/2/2015