

Date:23/07/2024

Att: Nadia Cronje

To whom it may concern

On behalf of the Financial Advisory and Intermediary Services (FAIS), we thank SPOC Managed Services for providing us with the MAN 3000 telephone management system software. This program is integral in helping us effectively manage and track our telephone call center staff to measure our effectiveness by our service portfolio.

We have realised that the MAN 3000 is an effective tool that any organization, large or small, can use to manage staff and track call costs.

Regards

Petronnell Sehlola

HEAD: ICT



23/07/2024

Call 0800 114 711 to anonymously report incidences of fraud at the FAIS Ombud

Fairness in Financial Services: Pro Bono Publico